

Welcome to your new billing statement.

1 Account Number & Payment Due Date

This is your 13-digit account number and the date your payment is due.

2 Account Pin

You will be prompted by Customer Care to provide this 6-digit security code when inquiring about your account.

3 Contact Us

Flexible options to help you reach us.

4 Summary

Previous & Current Charges summarizes your past bill amount, payments received and current charges with the total amount due.

5 Messaging Center

Important account information or news from Grande.

6 Payment Coupon & Balance Due

Simply tear off and return with your check or money order for the Total Amount Due by the Due Date.

7 Payment, Charges & Usage Detail

These sections detail your payments received during the last statement period, currently monthly charges, and any usage charges.

8 Taxes & Fees

Consolidated details of taxes and fees applied to your account, in one simplified section.

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This is a sample bill for demonstration only. Specific services subject to availability. Please contact Grande for details.

Page 1 of 4

Service Location:
123 Main Street
PO Box 123
Anytown, USA 12345-6789
Account PIN: 123456

Customer Name: BILL SAMPLE
Statement Date: 05/03/2019
Account Number: 8801-0123456-01
Payment Due Date: 05/24/2019

IMPORTANT MESSAGES

GRANDE2GO
Enjoy TV Anywhere.
At home or on-the-go!
Fully Integrated TV Viewing, LIVE TV & More!

mygrande.com/grande2go

Reach Grande
 Website: www.mygrande.com
 Telephone: Local: 361-338-4600 Toll Free: 866-247-2633
 Visit: 6441 Saratoga Blvd., Corpus Christi TX 78414

PREVIOUS CHARGES

Previous Bill Amount	0.00
Payments Received	0.00
Balance Forward	0.00

CURRENT CHARGES

Digital Phone	13.50
High Speed Internet	52.98
Digital Cable TV	80.82
Taxes & Fees	31.43
Total Current Charges	178.73

Total Amount Due: \$178.73

To avoid a late fee, please ensure the total amount due is received by the date listed on the statement.

Connect With Us On Social Media

REMITTANCE SECTION

Account Number: 8801-0123456-01
 Billing Date: 05/03/2019
 Due Date: 05/24/2019
 Total Amount Due: \$178.73
 Amount Enclosed: \$

Please put your account number on your check and make payable to: Grande. We accept Visa, Mastercard, Discover, American Express, Check, Money Order or Cash. Cash payments are accepted at a Local Office, a payment center near you or at any Western Union location.

GRANDE COMMUNICATIONS NETWORK LLC
 PO BOX 678967
 DALLAS, TX 75267-9367

Page 3 of 4

401 Carlson Circle
San Marcos, TX 78666

Address Service Requested

BILL SAMPLE
123 MAIN STREET
ANYTOWN, USA 12345-6789

USAGE

123-555-1212

Type	Min	Amount
Local	19.0	0.00

TAXES & FEES

Description	Amount
Network Access and Maintenance Fee	3.17
State Sales Tax	2.29
City Sales Tax	0.28
Franchise Fee	4.38
Municipal FEG Access Fee	0.86
State Sales Tax	5.38
City Sales Tax	1.72
Subscriber Line Charge	6.50
Federal Excise Tax	0.20
Federal Universal Service Fund	0.37
State Sales Tax	1.47
Texas Gross Receipts Assessment	0.03
State E911 Equalization Surcharge	0.06
State Universal Service Fund	0.69
City Sales Tax	0.47
City 911 Fee	1.25
Municipal Franchise Fee	2.31
Total	\$31.43

*The Essential Charge for basic local telephone service is \$20.99 (\$12.99 in San Marcos), refer to page 2 for more information. El Cargo Esencial por el servicio telefonico basico local es \$20.99 (\$12.99 en San Marcos), para mayor informacion ver la pagina 2.

DIGITAL PHONE

This section contains monthly phone services.

Date	Description	Qty	Amount
05/02-6/01	Unlimited Long Distance Plan	2	2.00
	Optim Phone Service	1	10.55
	Unlimited Mexico LD	1	0.95
	Total		\$13.50

HIGH SPEED INTERNET

This section contains monthly data services.

Date	Description	Qty	Amount
05/02-6/01	Phone and Modem Rental	1	0.00
	Cable Modem Rental	1	12.99
	SecureIT Antivirus	1	0.52
	Home Networking Service	1	2.58
	Internet 300 Mbps	1	36.89
	Total		\$52.98

DIGITAL CABLE TV

This section contains monthly cable services.

Date	Description	Qty	Amount
05/02-6/01	DVR Powered by TiVo	1	10.00
	Preferred TV	1	54.52
	Basic Cable Service	1	16.30
	Movieplex	1	0.00
	Total		\$80.82

TERMS AND CONDITIONS

Terms and conditions of service including customer rights are available at www.mygrande.com/policies.

Términos y condiciones del servicio, incluyendo los derechos de los clientes están disponibles en www.mygrande.com/policies.

NOTICE TO CUSTOMER - By (1) submitting your check for payment, and (2) choosing not to exercise your right to OPT-OUT, you are authorizing Grande, or its agent, upon receipt of your check, to convert the check to an electronic payment item or draft and to submit it for payment as an ACH debit entry or draft to your account in accordance with the same terms and conditions as your check. You may choose to OPT-OUT by mailing your payment to the remit address on your payment coupon.

AVISO A NUESTROS CLIENTES - Al (1) presentar su cheque para pago, y al (2) elegir no ejercer su derecho de NO PARTICIPAR, descrito abajo, usted autoriza a Grande o a su agente, al recibir su cheque, a convertir su cheque en un pago electrónico talón bancario y remitirlo para pago como una entrada de débito bancario (ACH debit) o retro en su cuenta de acuerdo con las mismas condiciones y términos de su cheque. Usted puede elegir NO PARTICIPAR enviando su pago a la dirección de remitente en su cupón de pago.