



Name Change Request Form

Grande permits the name of an account to be changed in the event of marriage, legal name change, divorce, death or power of attorney. Please complete this form and return to Grande. Requests may take up to 14 business days in order to be processed. The request will be denied if the required documentation does not accompany this form. Submitting false documentation or misrepresenting your identity may result in legal action in which case you may be penalized to the fullest extent of the law.

Name changes are Not Permitted on accounts where a new person will be taking over the account unless in the case of death or power of attorney.

Current Customer Information

Date: _____

Account number: _____

Social Security Number: _____

Name: _____

Contact number: () _____

Signature: _____

Update Preferred Email Address (Y/N)? __

New Preferred Email Address (if Y)

Or Check if Deceased

*The new customer will have access to the prior history on this account

New Customer Information *Please Print*

Name: _____

Reason for Change

Contact Number: () _____

Marriage Power of Attorney

Social Security Number: _____

Death Legal Name Change

Date of Birth: ____/____/____

I understand I am responsible for debit/credit balance and the company owned equipment assigned to this account I will be charged for lost, stolen, unreturned, or damaged equipment.

Signature: _____

Date: _____

Required Documents

Require Documents	Return form & documentation to:
<ul style="list-style-type: none">• Marriage/divorce certificate• Legal name change documentation• Death - name change form only• Power of attorney Certificate	<p>Fax: (703) 434-8197 (Attn: Name Change) Or mail to: Grande Communications Attention: Name Change Dept. 100 Baltimore Drive Wilkes-Barre, PA 18702</p>